Crypto Miners Bahrain

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Introduction to Warranty

A 180-day warranty is provided for our Asic Miners, and a 365-day warranty is provided for our PSUs commencing on the date of item dispatch.

To avail of a repair during warranty, you must Contact our Cryptominers staff and create ticket before 180 or 365 days of warranty expiration, for the miner and PSU respectively. Defective items can be repaired for free under the Manufacturer's warranty policy. If the warranty has ended, the items can still be repaired for a cost.

Warranty Cover

Manufacturing Defects

The warranty covers any defects in the materials or workmanship of the Antminer that were present at the time of manufacture. This includes issues with the ASIC chips, soldering of components, and the integrity of the circuit boards. Manufacturing defects can affect the performance and efficiency of the miner, and manufacturer warranty ensures that such defects are rectified without additional cost to the customer.

Failures Due to Poor Workmanship

In addition to manufacturing defects, the warranty also covers failures that result from poor workmanship. This encompasses any lapses in the assembly or construction of the Antminer that lead to its malfunction. The manufacturer takes responsibility for ensuring that each unit meets their high standards of quality, and the warranty provides recourse for miners if this is not the case.

Damages Incurred During Shipping and Delivery

The warranty extends to cover damages that occur during the shipping and delivery process. Despite rigorous packaging standards, unforeseen circumstances can lead to

physical damage to the Asic Miner while in transit. Manufacturer warranty ensures that miners are not left at a disadvantage due to such incidents, offering repairs or replacements for units damaged on their way to the customer.

Warranty Exclusions

While Crypto Miners warranty provides substantial protection against a range of potential issues, it's equally important for miners to be aware of the scenarios and damages that fall outside the warranty coverage. Understanding these exclusions is crucial to avoid inadvertently voiding the warranty. Below is a comprehensive list of what the warranty does not cover:

External Damages Due to Environmental Factors

The warranty does not cover damage caused by environmental factors such as water exposure, fire, lightning strikes, or other natural disasters. Mining hardware is sensitive to its operating environment, and such external factors can cause significant damage that is beyond the control and responsibility of the manufacturer.

Issues Arising from Unauthorized Modifications or Repairs

Any modifications, alterations, or repairs carried out on the Device by unauthorized service providers or by the miners themselves are not covered by the warranty. Unauthorized interventions can compromise the integrity and functionality of the mining hardware, and Cryptominers & manufacturer cannot guarantee the performance of modified or improperly repaired units.

Normal Wear and Tear

The warranty does not cover the normal wear and tear that Asic Miners undergo during regular operation. This includes the gradual degradation of performance over time and wear of consumable parts such as fans, which are expected to diminish in efficiency due to continuous use.

Consumable Parts

Specifically, consumable parts like fans and power supplies, which have a limited lifespan and are subject to wear from regular use, are excluded from the warranty coverage. These components are considered user-replaceable and are not covered unless they arrive damaged or defective due to manufacturing errors.

Keeping Your Device Within Warranty Terms

Maintaining your Asic Miners in accordance with Manufacturer warranty terms is crucial for ensuring that you remain eligible for warranty services should any issues arise. Here are some best practices for maintaining your Asic miners, along with the importance of regular maintenance and firmware updates, and advice against unauthorized modifications and repairs.

Best Practices for Maintenance

- **Regular Cleaning**: Dust and debris can accumulate in your Antminer, potentially leading to overheating and reduced efficiency. Regularly clean your device using compressed air or a soft brush to remove dust from the cooling fans and other components.

- **Adequate Ventilation**: Ensure your Machine is placed in a well-ventilated area to prevent overheating. Overheating can cause damage to the hardware and may void the warranty.

- **Monitor Performance**: Keep an eye on your Miner performance and operating temperatures. Use device recommended software tools to monitor these metrics and ensure they remain within safe limits.

Terms & conditions are in accordance with the Manufacturer's & Crypto Miners Bahrain.